

Emergency Department Extension Program

Welcome to the Emergency Department Extension (EDE) program. Our team of specialists have experience connecting families to mental health community resources. Here are answers to some questions that you might have about this program.

What is the Emergency Department Extension program?

Seattle Children's created this program to provide patients and families with additional services and support after they leave the emergency department. This service is to help fill the gaps in the mental health community during the COVID-19 pandemic.

What type of patients does the EDE program see?

This service is for families who come to our emergency department seeking help who do not meet criteria for hospitalized care. We offer this program to families dealing with a mental health crisis after they leave the emergency department.

What kind of support can I expect from this program?

This program provides phone calls for follow-up care until we connect your family with the appropriate ongoing care. Our team will call you in the next two days to discuss next steps for the program.

What happens during a support call?

We will offer guidance to help your family stay safe while you are at home and we will connect you to additional care in your community to continue your support.

What if my child needs more care?

Call 911 if your child is experiencing a medical emergency. Any other questions about your child's healthcare should be directed to your child's primary care provider.

Additional resources

Your family can use these additional resources for ongoing mental health support:

Crisis Text Line

Text "Start" to 741-741 to receive free support 24/7

National Suicide Prevention Hotline

1-800-273-8255 (English)

1-888-628-9454 (Spanish)

To Learn More

- Emergency Department Extension 206-987-1932
- Ask your child's healthcare provider
- seattlechildrens.org

Free Interpreter Services

- In the hospital, ask your nurse.
- From outside the hospital, call the toll-free Family Interpreting Line, 1-866-583-1527. Tell the interpreter the name or extension you need.



Seattle Children's offers interpreter services for Deaf, hard of hearing or non-English speaking patients, family members and legal representatives free of charge. Seattle Children's will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201. This handout has been reviewed by clinical staff at Seattle Children's. However, your child's needs are unique. Before you act or rely upon this information, please talk with your child's healthcare provider.

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